MEETING MINUTES October 25, 2023

5:30 p.m. Norwich Service Center, Norwich, VT

Present: Mary Lou Aleskie, Nick Clark, Tracey Cutter, Eric DeLuca, Jessica Giordani, Conicia

(CJ) Jackson, Peggy O'Neil, Eileen O'Toole, Orin Pacht, Cate Tierney, Jennifer Tietz

Absent: Lynn Ellen Schimoler

Employees: Amanda Charland (General Manager), Jamie Shechtman (Director of Finance) –

online during EL 1 reporting,

Guests: Deo Mwano (Deo Mwano Consultancy)

After a tour of the Norwich Service Center, Board President Nick Clark called the meeting to order at 5:35 p.m.

Deo Mwano Consulting

Deo Mwano presented the findings from the *Coop Food Store Board of Directors DEI* report and the board had an open discussion about opportunities that exist and next steps.

Consent Agenda: August 23, 2023 Meeting Minutes, Monthly Share Redemptions.

MOTION: CJ Jackson moved to accept the Consent Agenda with the addition of an Executive

Session to discuss a legal matter. Peggy O'Neil seconded the motion.

VOTED: 10 in favor. 0 opposed. 1 abstained (Jennifer Tietz). The motion passed.

Member Input

None.

Board Budget

The board was in general agreement to reduce the 2024 board budget by approximately 15%. Board members are asked to provide feedback on the budget by November 10. Two corrections needed to be made to the report:

Monitoring

EL 1 - Finances

Jamie Shechtman, Director of Finance, called in to present the EL 1 monitoring report. The following corrections will be made to the report

- Loan Covenant the Debt Service Coverage Ratio data reported for the trailing 12 months ended September 30, 2023 included a typo: the report, as submitted, cited a ratio of <1.20:1>, whereas the actual ratio was <2.01:1>.
- Days of Cash on Hand while the "Compliance determination" was reported as "Out of Compliance", that conclusion was reached referencing an incorrect metric. During the meeting, Jen Tietz noted that the low-end compliance threshold is interpreted as the 25th percentile of the multi-store Co-ops as reported by NCG Co-op Metrics. She further noted that the Compliance determination was made in comparison to the 50th percentile.

MOTION: Orin Pacht moved to assess EL 1 - Finances monitoring report (with the two

corrections noted) as providing a reasonable interpretation and sufficient evidence

of compliance. Eric DeLuca seconded the motion.

VOTED: 11 in favor. 0 opposed. The motion passed.

GP 5, 6, 7, and 8

Feedback from this self-monitoring will go to Governance Committee for review. The next self-monitoring report is to be done by Team C (Jen, Orin, and Eileen) and will consist of GP 9 and 10.

Committees

Governance Committee

All proposed policy changes are from board member comments.

MOTION: Nick Clark moves to adopt all changes as presented. CJ Jackson seconded the

motion.

VOTED: 9 in favor. 1 opposed (Jennifer Tietz). 1 abstained (Eric DeLuca). The motion passed.

Owner Linkage Committee

Jennifer Tietz updated the board on the recent committee meeting. The main focus is on board recruitment. Suggestions were made including a combined meeting with Owner Linkage, DEI task force, and Marketing.

Hanover Consumer Cooperative Society Inc.

Executive Session

MOTION: Nick Clark moved to enter into Executive Session to discuss a legal matter and to

include employee board members and the General Manager. CJ Jackson seconded

the motion.

VOTED: 11 in favor. 0 opposed. The motion passed.

The board came out of Executive Session at 8:00 p.m.

The meeting adjourned at 8:05 p.m.

Respectfully submitted,

April Harkness Orin Pacht

ESG Program Manager Board Secretary